



Aussie Spirit Camping
270 Fernleigh Road, Fernleigh, NSW 2479
ABN 68 104 529 302
Contact **0438 438 676**
aussiespiritcamping@gmail.com

Hire Terms and Conditions Agreement

Booking deposit: To confirm your booking a 50% deposit of the hire fee is required as per the amount noted on the invoice.

Payment: Payment can be made via cash, card or direct deposit into our nominated account. A 2.5% fee is charged for credit card payments.

The balance of payment, being the invoiced total less booking deposit, is due upon collection/delivery of the camper trailer and/or equipment. Payment by Direct Deposit must appear in our account at least one day prior to collection/delivery of the camper trailer and/or equipment. Camper trailers and/or hire equipment will not be released without receipt of full payment.

Cancellation Policy: Booking dates can be changed up to 60 days prior to commencement of initial booking. In this event the hirer's deposit will be transferred to the re-scheduled booking date. The hirer accepts that the booking deposit will be forfeited in part or full, at the sole discretion of Aussie Spirit Camping, if a booking is cancelled or changed within 60 days or less of hire commencement date. The deposit is fully refundable for bookings cancelled 60 days or more from the hire commencement date.

Security bond: Payment of a security bond as invoiced is required to be paid upon collection/delivery of the camper trailer and/or equipment.

The Security Bond covers, but is not limited to, incidental or malicious damage, insurance excess, loss of equipment, excessive cleaning requirements (deemed at the sole discretion of Aussie Spirit Camping), dismantling and/or collection of camper trailer in the event of the abandonment. Excluding fair wear and tear, the Security Bond will be refunded to the hirer within seven (7) days from the return of the camper trailer and its inclusions in a satisfactory condition. If any loss or damage to the Camper Trailer, its inclusions or any optional hired items does occur, depending on severity of the loss or damage, the entire Security Bond or part thereof, shall be retained at the discretion of Aussie Spirit Camping until all expenses are finalized and or recovered.

The Hirer/Driver: Minimum age of hirer/driver is 25 years of age. The hirer/driver must hold a current Australian Motor Vehicle Driver's License with current address.

The hirer must have a current credit card account to satisfy the Terms & Conditions of hire.

The Hirer/Driver will not at any time while towing, be under the influence of alcohol or of any drug.

The Hirer must ensure that the trailer is not used for excessive loads and ensure the tow ball weight of the trailer does not exceed the manufacturer's specified tow ball weights for the towing vehicle.

The hirer must ensure that the trailer is not used to transport flammable, corrosive or explosive materials or materials which in any way, would breach a condition of registration of the trailer.

Loss or Damage during the hire period: The hirer agrees that Aussie Spirit Camping are not accountable for any costs incurred by the hirer as a result of loss, damage or theft of the Camper Trailer or any equipment during the hire period.

The hirer accepts responsibility to exercise a duty of care for the Camper trailer, associated equipment and all contents while in their possession. Any loss or damage occasioned outside generally acceptable wear and tear is to be borne by the hirer and repair and/or replacement costs reimbursed to Aussie Spirit Camping as a deduction from the security bond as detailed within these Term & Conditions.

Tyres and Punctures: Tyres, punctured, blown or shredded, are to be replaced prior to returning. Any tyre and or rim repair or replacement is the responsibility of the hirer. Any tyre or rim replacement must be of the approved type and carried out by a qualified repairer. The hirer must contact Aussie Spirit Camping before replacing any tyre.

Damaged or broken items: Any damaged or broken camper trailer vehicle components can be repaired or replaced in transit by a qualified repairer. Loss or damage of any sort must be reported to Aussie Spirit Camping before any repair/replacement can be authorized for reimbursement to the hirer. Receipts must be produced on return of hire to validate reimbursement by Aussie Spirit Camping. It is recommended that you refer to your insurer for coverage in the event of damage occurred during transit.

Malicious damage or theft: The hirer is required to obtain the name and address of any witnesses to the event and forward these details to the Police & Aussie Spirit Camping within 24 hours. An official Police report is required to be lodged. It is the hirer's responsibility to get the camper to a safe place whilst repairs are undertaken.

Accidents or Breakdowns: Should an accident or breakdown occur in transit, notify Aussie Spirit Camping as soon as possible. It is recommended that you refer to your insurer for coverage in the event of an accident during transit. It is the hirer's responsibility to get the camper to a safe place whilst repairs are undertaken.

Accidental Damage: In the event of an accident involving another vehicle or person(s), the Hirer is required to obtain; the registration, make, model & colour of the other vehicle, the name, address and driver's license details of the other party involved and the name and address of any witness. These details must be forwarded Aussie Spirit Camping within 24 hours of the event occurring.

In the event of accidental damage requiring claim against the company's insurance, the Security Bond will be forfeited, if another party is at fault the Security Bond will be retained until the insurance claim is settled and the claim paid in full.

Indemnity: To the extent permitted by law, the Company (T/A Aussie Spirit Camping), shall not be liable for any expenditure, damage, loss or inconvenience incurred by the Hirer arising out of any breakdown, accident or repair to the Camper Trailer whether caused by fair wear and tear or any reason whatsoever. Costs such as accommodation, meals, flights, car hire, phone calls, or any other costs incurred are at the hirer's expense.

The Hirer indemnifies Aussie Spirit Camping of all damage to persons & property in relation to the Hirer's use and control of the Camper Trailer and/or equipment hired.

Camper trailer cleaning: Camper trailers are required to be returned with floors swept and kitchen contents, inclusions and additional hire items cleaned to the same standard as supplied. If the camper trailer is returned in an unclean and/or unsatisfactory condition and further cleaning of kitchen ware, cook top, sink, chairs, table, esky and any additional hire equipment is required, a cleaning fee of \$55 per hour will be charged and deducted from the security bond.

It is a strict condition that NO SMOKING OR PETS are allowed inside the camper trailer AT ANY TIME.

Service Fee: A \$55 service fee is charged per booking.

Collection and Return: Camper Trailers and/or hire equipment may be collected between 8.30am to 4.30pm on the day of commencement of hire and are to be returned by 11.30a.m. on the morning following the last day of the hire period (e.g. a trailer hired for 3 days – Friday, Saturday, Sunday is to be returned by 11.30am on the following Monday). Failure to meet these terms may result in the hirer being charged an additional day's hire or part thereof.